Gaps Discovered Within 2C8

* Noncredit programs are awarding KapCC credentials without any recordation of these credentials. This is primarily in the following health vocational programs:

-Phlebotomy

-Massage Therapy

-Surgical Tech

-Pharmacy Tech

Fix: Destiny, the student information system that is used UHCC – wide, has the capacity to store this data. The school needs to purchase the additional features on this program that we are currently using.

* Mental Health Counseling – Recordkeeping needs to be upgraded to Titanium (described as the best software for clinical records). It is also considered a best practice to use this software. We are the only UHCC campus without a secure record keeping program – other UHCC are using this software. Repeated requests for this security measure have been denied.