Human-Centered Design

ICS 491

Upcoming guest lectures

• October 26: Ahmed Ahmed (Meta, formerly Tesla and Google) – Career Advice

November 2: Jennifer Ding (Alan Turning Institute) – Open Source Al

• November 14: Aekta Shah (Ex-Google) - Data Ethics

We may need to move around some discussion question presentations.

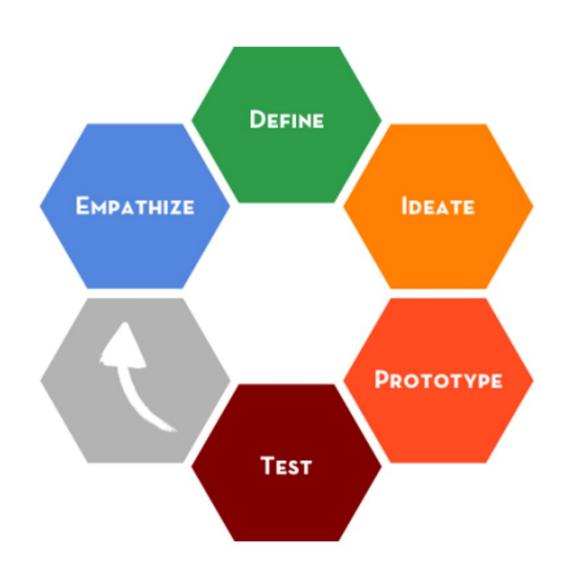
For next few classes, be prepared to present...

- 1. Final update on the dataset you are using
- 2. Your data analysis plan
- 3. Your preliminary results/findings, if you have them

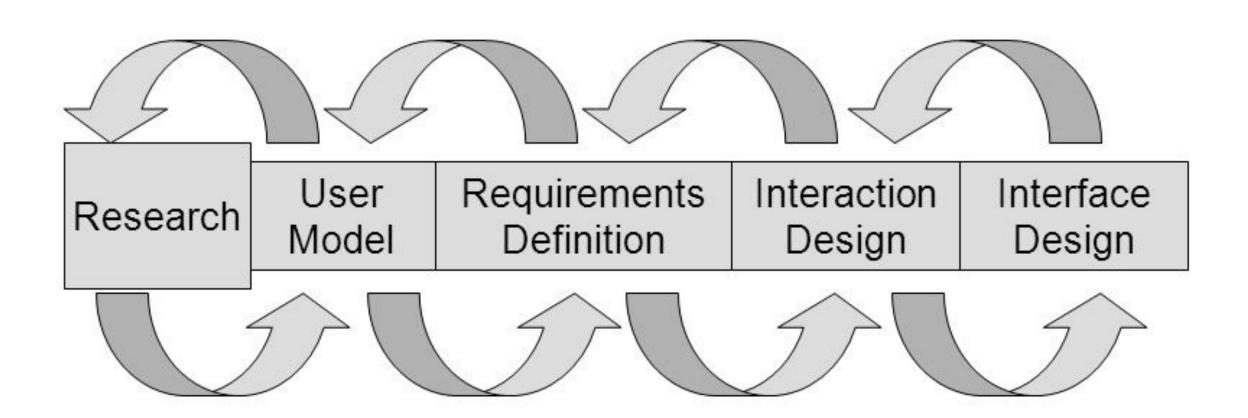
This will be participation credit

~1.5-2 minutes per student

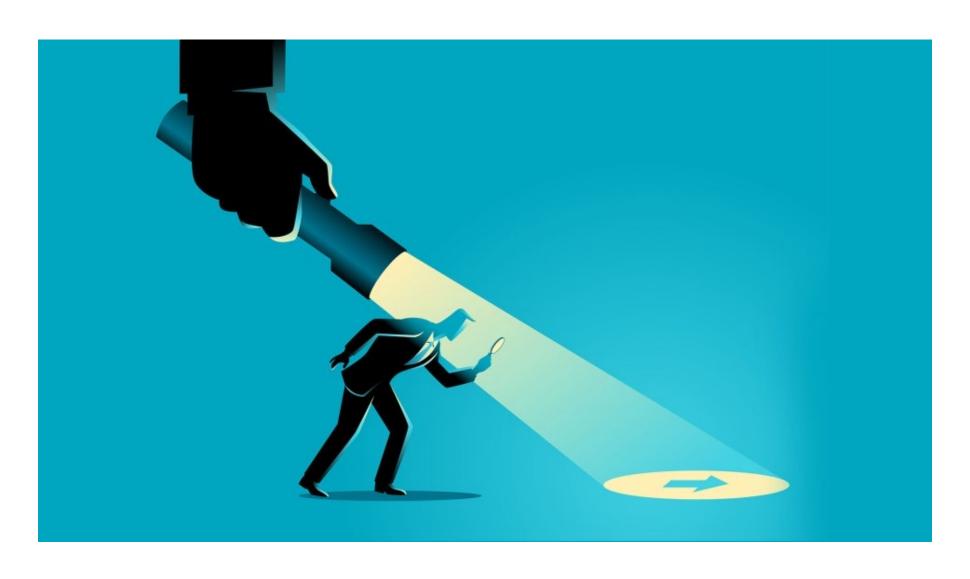
Human-Computer Interaction (HCI)



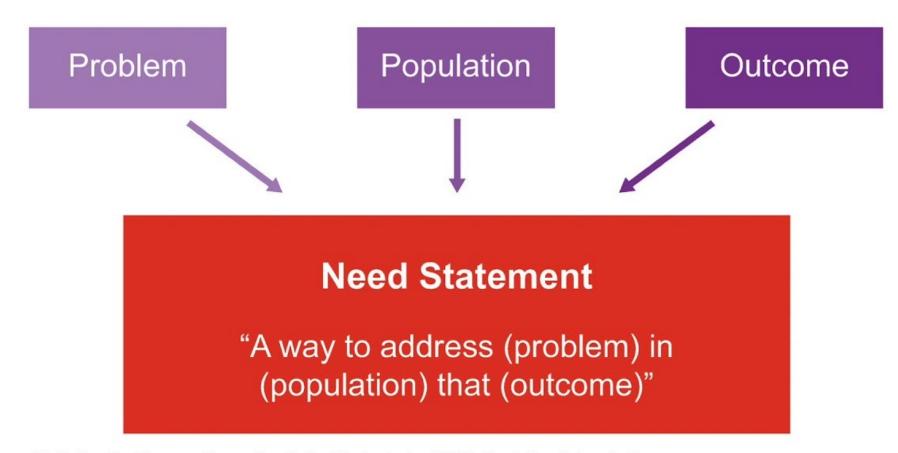
HCI



Needs Finding



Needs Statement



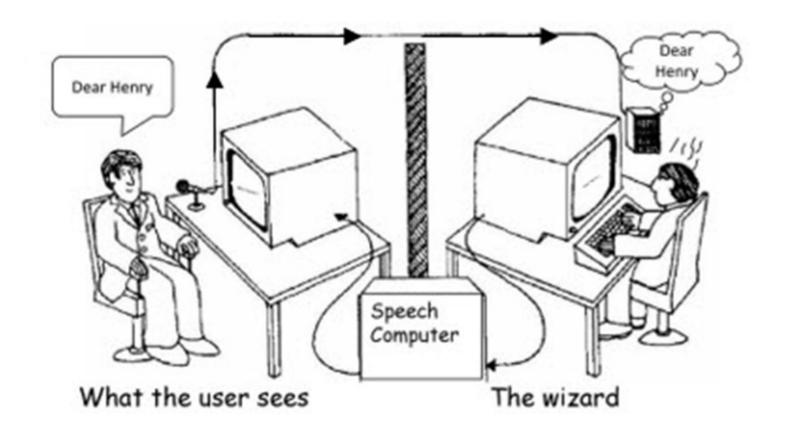
Biodesign: The Process of Innovating Medical Technologies (2015). Cambridge University Press.

Ideation



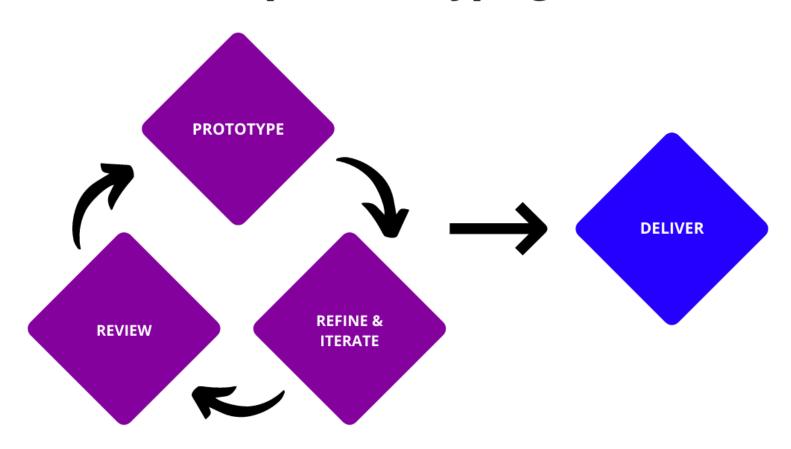
Low-Fidelity Prototyping

Wizard of Oz testing - The listening type writer IBM 1984



Rapid Prototyping

Rapid Prototyping



Active Research in HCI

Large subfield of computer science research. Sometimes called Computer-Human Interaction (CHI).

Sub-subfields:

- User Interface Software and Technology (UIST)
- Computer Supported Cooperative Work (CSCW)
- Ubiquitous Computing (UbiComp)
- Graphics (SIGGRAPH)
- Intelligent User Interfaces (IUI)
- Human-Robot Interaction (HRI)
- Tangible, Embedded, and Embodied Interaction (TEI)

Subcommittees at CHI

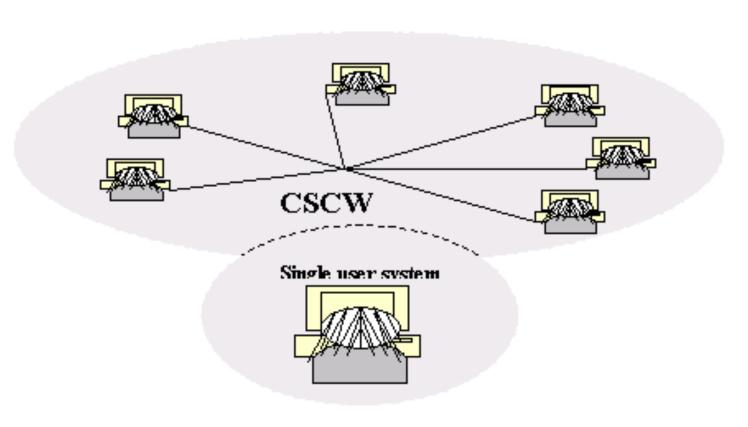
- User Experience and Usability
- Specific Applications Areas
- Learning, Education, and Families
- Interaction Beyond the Individual
- Games and Play
- Privacy and Security
- Visualization
- Health

- Accessibility and Aging
- Design
- Building Devices: Hardware, Materials, and Fabrication
- Interacting with Devices: Interaction Techniques & Modalities
- Blending Interaction: Engineering Interactive Systems & Tools
- Understanding People: Theory, Concepts, and Methods
- Critical Computing, Sustainability, and Social Justice
- Computational Interaction

User Interface Software and Technology



Computer Supported Cooperative Work



Ubiquitous Computing



HCI Study Design

Qualitative

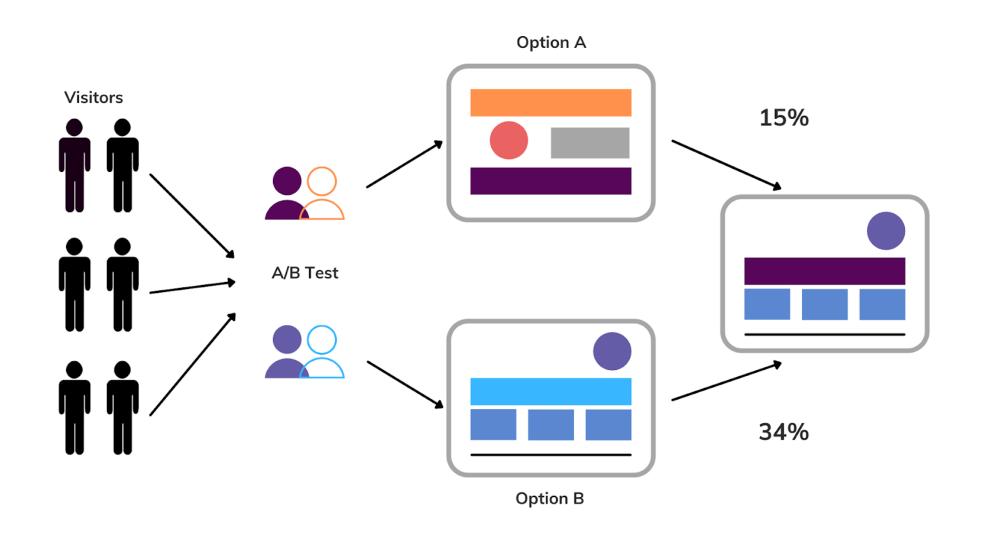
- User studies followed by interviewing users and categorize their responses
- We will describe qualitative study design in detail in an upcoming class

Quantitative

- Measure X between 2 conditions, e.g., group with AI vs. control condition
- X can be time using the application, improvement in an outcome (e.g., learning or health), etc.

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Industry UI/UX Research



Industry UI/UX Research

Product Demo

Usability Testing

User Interviews

Design Critiques

User Group Surveys

Focus Group







