

From: Mary Hattori <maryh@hawaii.edu>
Date: February 7, 2012 4:11:12 PM HST
To: Esben Borsting <borsting@hawaii.edu>
Cc: Mary Hattori <maryh@hawaii.edu>
Subject: Re: Update to CELTT Tactical Plan

Hi Esben,

My responses are embedded in your message below.

On Mon, Feb 6, 2012 at 1:59 PM, Esben Borsting <borsting@hawaii.edu> wrote:

Aloha,

Thanks for the information. Can we follow up with you on a couple of items?

Do you have reports or data from 2009 for the following:

Distance education courses.

	Fall 2008	Spring 2009
Online	119	116
Cable	4	5
ITV	6	4
Off-site	26	42
TOTAL	155	167

Professional development participation.

I just realized that until 2011, our program reviews ONLY covered the Fall semesters.

I just compiled the data for AY 2008 to 2009 and AY 2009-2010, though summer offerings are not included due to time constraints and the fact that they are pretty limited and would not impact the data significantly.

I've supplied this data two ways: (1) as tables inserted into this message below and (2) in the attached workbook which has a worksheet for each AY.

Fall 2008 and Spring 2009 Professional Development Events
Summary Data

	Fall 2008	Spring 2009	Total
Events	50	85	135
Total Attendance	302	460	762
Unduplicated Attendees	170	185	897
Departments or Offices	42	32	

Fall 2009 and Spring 2010 Professional Development Events
Summary Data

	Fall 2009	Spring 2010	Total
Events	53	11	64
Total Attendance	257	189	446
Unduplicated Attendees	115	110	510
Departments or Offices	21	24	

Numbers of professional development offerings.

Same as above.

Customer satisfaction results.

Evaluations are given via electronic survey which workshop participants complete before they leave the session. Survey results are shared with presenters who use data to guide improvement and future workshop offerings. Due to severe staffing shortages, evaluation data has not been compiled or reported on a departmental basis since .

See attached Sample CELTT Workshop Evaluation.pdf which is the standard evaluation form given at CELTT workshops.

I apologize if this is already posted somewhere. Please let me know if that is the case And I will follow up.

Mahalo, Esben